

Unit 1

▶ 01

- Lily:** Thanks for showing me the photos. It's great to meet you!
- Sam:** Well, there's not much to tell you really as we are such a small family! There's only Mum and Dad and me. Tell me about your family. Have you got any siblings?
- Lily:** Yes, I've got some photos on my phone. There are six of us in my family. These are my two brothers, Nico and Jon. They are older than me. Nico is the oldest and he's at university. He's quite serious and reserved. Jon is really chatty and makes me laugh. We go to the same school. We get on really well together.
- Sam:** That's really cool. You're lucky to have two brothers.
- Lily:** And a little sister, too. She's called Mandy and she's ten.
- Sam:** What is she like?
- Lily:** I think she's a bit spoilt because she's the youngest. But I love her. I look after her when Mum is busy.
- Sam:** She looks really sweet! I expect she likes playing with you though – her big sister!
- Lily:** This is my Mum and my stepfather, Mark, in the garden at home. Mum's a photographer and she works for a magazine. Mark's an architect.
- Monica:** Your house looks lovely. Do you live in a village?
- Lily:** Yes, it's a small village near the mountains. Here's a photo of me in the winter.
- Simon:** Wow! You look like a good skier! Are you keen on skiing?
- Lily:** I love skiing – it's great fun! Oh, and I love taking photos!
- Sam:** We can see that! You must take after your mum!

Unit 2

▶ 02

- Police officer:** Good evening. How can I help you?
- Marcos:** I'd like to report a missing mobile.
- Police officer:** OK, I need some details about the phone. What is the make and model?
- Marcos:** It's an iPhone 6s.
- Police officer:** Can you describe the colour and condition?
- Marcos:** It's silver and it has a white plastic protective case. It's in quite good condition but the screen is a bit scratched.

- Police officer:** When did you last use it?
- Marcos:** I had it on me until 7 pm this evening, because I called my brother on the way to the Priory Street Gym, but when I got there at 7.20 pm I couldn't find it ...

- Police officer:** That's all I need for now. The form is in our files. If anyone reports a missing mobile answering the description of yours, we'll get in touch.

Unit 3

▶ 03

- Server:** Hi, there. Do you want to eat in or take away?
- Marta:** Eat in, please.
- Server:** Sure. OK. What would you like?
- Marta:** I'd like the vegetable lasagne, please.
- Server:** I'm really sorry but the lasagne's all gone. It's sold out.
- Marta:** Oh, that's a shame.
- Server:** The lentil soup is very good. It comes with home-made bread, too.
- Marta:** That sounds good. I'll have the soup, then.
- Server:** OK. One soup. Anything else?
- Marta:** Yes, could I have a green salad, please?
- Server:** Sure. And to drink?
- Marta:** I'd like some water, please.
- Server:** Sparkling or still?
- Marta:** Sparkling.
- Server:** Thank you. OK, that comes to £8.75, please.
- Marta:** Here you are.
- Server:** Thank you. And here's your change. Find a table, and I'll bring your food when it's ready.

Unit 4

▶ 04

- Dr Ross:** Hello. Come in, please. What seems to be the problem?
- Sandra:** Hello, Dr Ross. I'm not feeling very well.
- Dr Ross:** Oh, dear. Can you describe the symptoms?
- Sandra:** I have a headache.
- Dr Ross:** Yes, you feel quite hot. Any nausea?
- Sandra:** Nausea? Oh, yes. I feel sick, and this morning I felt faint. I thought I was going to pass out. I have a stomach ache, too.
- Dr Ross:** And your neck, under your ears. How does it feel if I press here?

- Sandra:** Ow, that hurts! Yes, I have an earache, too.
- Dr Ross:** You have a fever. Have you taken any medicine today?
- Sandra:** Yes. I took some paracetamol this morning.
- Dr Ross:** OK, that's fine. I think it's an infection. Are you allergic to any antibiotics?
- Sandra:** No.
- Dr Ross:** Good. I'm going to prescribe you some penicillin. It's an antibiotic. Go to a chemist, and buy the medicine. OK?
- Sandra:** Yes, thank you, doctor.
- Dr Ross:** And remember, keep your temperature down with paracetamol, and drink plenty of water.

Unit 5

▶ 05

- Rosie:** Do you ever chat online, Ingrid?
- Ingrid:** Yes, but not so much with my English friends. I don't understand some of the language.
- Rosie:** It's easier than you think. Most words are abbreviations, like 'A-B-T' means 'about'. The others often take the first letter of each word in a small phrase, like 'H-A-N-D' means 'Have a nice day'. And you use 'F-2-F' when you want to meet someone 'face to face'.
- Ingrid:** What is 'B-F'?
- Rosie:** We use this one a lot. It's the first letters of 'best friend'. You use it to talk about a very special friend.
- Ingrid:** And what does 'trending' mean?
- Rosie:** It means 'what's popular right now'. I'll show you. I'm going to log in to my Twitter account. Look, this is a list of what's trending at the moment.
- Ingrid:** Who is that?
- Rosie:** Just a football team. Not very interesting. Ooh, video awards – that's better!
- Ingrid:** Zoella? Who is that?
- Rosie:** She's a vlogger. A vlogger is someone who posts short films on video-sharing sites. A blogger writes opinions and posts them on a website and a vlogger appears in front of a camera. Oh, it's a message from Katie. Let's see if you can understand it.
- Ingrid:** U-C prog A-B-T Liam? F2F later? Did you see the programme about Liam? Do you want to meet face to face later?
- Rosie:** Wow! Exactly right! You're good! Do you want to open a Twitter account?
- Ingrid:** Come on, then. Let's do it!

Unit 6

▶ 06

- Mark:** So, first question, Sofia. What do you do? What's your occupation?
- Sofia:** I'm a student.
- Mark:** Good. What type of travel card do you want?
- Sofia:** I'd like the Anytime card.
- Mark:** Don't you want the Off-peak card? It's cheaper.
- Sofia:** Yes, but what are the restrictions?
- Mark:** You can only use it after 9.30 am.
- Sofia:** My classes start at 9.30 in the morning, so I can't.
- Mark:** Yes, I see. How long do you want it for?
- Sofia:** The travel card? For four weeks.
- Mark:** So, we want the Student Anytime Freedom Month card. It's £96. Oh, just a moment, no it isn't. The Student Off-peak is £96. Your card is £124.00. It's not bad, really, if you think that one day of unlimited travel is £18.
- Sofia:** Oh. How much discount do I get?
- Mark:** Well, student fares are 30% cheaper than standard fares, so you save over £50.
- Sofia:** Oh, that's good. And after spending £30 on the Student Card, I save £50!

Unit 7

▶ 07

- Rob:** Okay, we're down to the final two. What do you think of Bryn?
- Maria:** I like him. He got really good exam results at school last year, so he must be bright.
- Rob:** OK, let's recap. The person we are looking for should be hard-working and able to relate to young children. Right?
- Maria:** Right. I think the candidate also has to be sociable and have a can-do attitude. So, is Bryn all of those? Well, we know he is hard-working because of his exam results. But I have a couple of concerns. He doesn't have a lot of experience. He's worked in a shop before, but he hasn't worked with children.
- Rob:** Yes. Although he says he likes working with other people, he seems quite shy out with friends.
- Maria:** What about Abby? She's been working with younger students at her school. She's really committed as she's been doing that twice a week for two years, so she doesn't mind working hard.
- Rob:** Yes, I think Abby has the experience we're looking for.

- Maria:** I agree. Let's ask Abby. But I want to keep Bryn's number in case another volunteer position comes up.
- Rob:** Agreed.

Unit 8

▶ 08

- Tom:** I'm going to Ella's fancy dress party next week and I don't know what to wear.
- James:** You'll never guess what happened to me when I was in Japan.
- Sian:** What?
- James:** About six years ago, I was visiting a friend, and there was a fancy dress party. But there were only two shops where you could hire a costume.
- Sian:** You're joking!
- James:** I wish I was. One shop was good and the other was bad. At first, I went to the good one but they told me they had no more costumes.
- Tom:** Poor you!
- James:** Yes, they said there was a big party and I told them I knew. After that, I went to the bad shop, and guess what?
- Sian:** They were out of costumes, too.
- Tom:** I don't believe it!
- James:** Nor did I. I begged them to find something for me. They found a child's Spiderman costume. I was desperate. When I tried it on the shop assistants all laughed. I must admit it did look funny, but not in a good way.
- Tom:** That sounds hilarious! What did you do?
- James:** I called a lot of friends, but they were all using their costumes.
- Sian:** Oh, no!
- James:** Eventually, I went to a department store and in the end I bought elephant-themed pyjamas, complete with hood, big ears and trunk.
- Sian:** That's so funny!
- James:** And I had the last laugh. It was cheaper than hiring a costume and everyone loved it!

Unit 9

▶ 09

- Juliet:** Hi. Could you give me some information about the self-access centre?
- Facilitator:** Sure. Why don't you have a look around, and then ask me if you have any questions?
- Juliet:** Thanks. What time does the centre open?
- Facilitator:** We are open from nine thirty to six.
- Juliet:** Every day?
- Facilitator:** Yes, Monday to Friday.
- Juliet:** Is there always someone who can help me?
- Facilitator:** Mike is here on Mondays and Wednesdays. I am here all day, on Tuesdays, Thursdays and Fridays. I'm Alex.
- Juliet:** Is there Internet access?
- Facilitator:** Yes. You just fill in a short form and I will give you your log in details.
- Juliet:** What types of materials do you have?
- Facilitator:** We have exam practice materials, pronunciation help, and grammar and vocabulary exercises.
- Juliet:** Great. I'm interested in listening. Do you have any films?
- Facilitator:** Yes! We have films, TV shows, and a selection of music, too.
- Juliet:** Can I bring in and use my own memory stick?
- Facilitator:** Yes. No problem.
- Juliet:** Awesome!

Unit 10



Farah: Okay, first let's set up the site name and domain name.

Lars: What's the difference?

Farah: The domain name is the 'www' address that you see in the browser window, and the site name is what we call our webpage. Shall we call it 'The Green Room'?

Lars: Yes, great idea, but I can't get online.

Farah: Oh. Paul, can you help us, please? We can't connect to the Internet.

Paul: Tell me about it. We've been having problems this morning. I'll be with you in a moment.

Farah: Thanks. Now, on our homepage, Lars, we want a photo of the whole class, and a simple newsfeed.

Paul: Okay then. Let's see what the problem is. Yes, the connection here is a bit loose. Try it now.

Lars: That's better. And, sorry to bother you, but this mouse doesn't really work, either.

Paul: Oh – this mouse is old and should be thrown away. I'm sorry about that. Try this one instead.

Farah: Thanks, Paul. Can you go online now?

Lars: Paul, I don't know how to get online.

Paul: You need the password. It's on the wall there.

Farah: Yes, I see it. It's p-a-r-m-i-n-t-e-r-2-4-9. We're online. Fantastic! Let's get going.

Lars: It's very slow. I think there's a problem.

Paul: I think it's just down to heavy Internet traffic.

Farah: There's smoke coming from the computer!

Paul: Oh, dear! That doesn't sound good.