

**LISTENING**

You will hear five short extracts where people talk about their working lives. You will hear the recording twice.

**Section 1**

Choose from the list (A–E) what aspect of their work has changed. Match the letter to the speakers.

- |   |                            |
|---|----------------------------|
| <b>A</b> deadlines have become less stressful | SPEAKER 1: 0 <u>  B  </u>  |
| <b>B</b> they have become more effective      | SPEAKER 2: 1 <u>      </u> |
| <b>C</b> their role has expanded              | SPEAKER 3: 2 <u>      </u> |
| <b>D</b> the company is investing in training | SPEAKER 4: 3 <u>      </u> |
| <b>E</b> managers praise staff more           | SPEAKER 5: 4 <u>      </u> |

**\_\_\_ / 4****Section 2**

Choose from the list (A–E) what each speaker would like to change about their working day. Match the letter to the speakers.

- |   |                            |
|---|----------------------------|
| <b>A</b> the time reserved for group discussions    | SPEAKER 1: 0 <u>  C  </u>  |
| <b>B</b> planning for changes in technology         | SPEAKER 2: 1 <u>      </u> |
| <b>C</b> increasing communication with co-workers   | SPEAKER 3: 2 <u>      </u> |
| <b>D</b> where the company focuses its attention    | SPEAKER 4: 3 <u>      </u> |
| <b>E</b> the opportunities to engage with consumers | SPEAKER 5: 4 <u>      </u> |

**\_\_\_ / 4**

**READING AND USE OF ENGLISH****Section 1**

Read the text and complete the gaps with **ONE** word only.

**The first convenience store**

A quick visit to a supermarket or convenience store is something many of us take <sup>0</sup> \_\_\_\_\_ **for** \_\_\_\_\_ granted these days. Before the advent of convenience stores though shopping required a lot more effort. While there were often general stores in town centres, their opening hours were somewhat limited. Customers would have to plan ahead because they couldn't just pop out to the shops for anything that they might <sup>1</sup> \_\_\_\_\_ forgotten.

An evolution in shopping began in the USA with a simple idea. In 1927, the Southland Ice Company went from selling ice to stocking food staples like eggs and milk to tap <sup>2</sup> \_\_\_\_\_ the idea of convenience for the customer. As this concept became popular, more products were added and these one-stop shops were linked up with gas stations. People on the road could then fill <sup>3</sup> \_\_\_\_\_ and purchase essentials at the same time. These stores became known as 7-Eleven stores, their <sup>4</sup> \_\_\_\_\_ highlighting their long opening hours. By 1974, there were around 5,000 7-Eleven stores in <sup>5</sup> \_\_\_\_\_ in cities and towns worldwide.

The modern 7-Eleven is a far <sup>6</sup> \_\_\_\_\_ from its early days as a Texas convenience store, however. Now, the company is Japanese owned and many stores are open 24 hours a day, where the laws allow. You can find a store in other places around the world too, from Denmark to Vietnam. Ultimately, they still fulfil their aim, which is to make shopping more convenient for our busy modern lives.

**Section 2**

Read the article. Four paragraphs have been removed. Choose from the paragraphs (A-E) the one which fits each gap (1-4).

**Seventh time lucky**

Barriers and hardships are very often part and parcel of life. Yet, while it's **easy to throw in the towel, it's not always the best option. One man who believes this started his first successful business at the age of 57, after numerous failed attempts.**

0 E

Stories like this happen more often than you think. Perhaps people belittle **their potential believing this type of success cannot be theirs, but there** are plenty of role models that prove otherwise.

1 \_\_\_\_

**Let's take Toni Morrison. When she began writing, she was working and** bringing up two children on her own. She had no literary agent and she **received several rejections before a publisher eventually took her on in** 1970. Although sales of her first book were disappointing, she went on to win **the Nobel prize with *Beloved* in 1993. She became one of the world's** most respected authors, not just due to her talent, but her tenacity.

2 \_\_\_\_

**Perhaps the finest example of this kind of tenacious spirit comes from** the story of best-selling author, Jilly Cooper. After completing her first novel, **she took the only copy of the manuscript on the bus with her to the** publisher. And left it there. She had to rewrite the whole thing again, finishing **in 1984, 14 years after that fateful bus journey.**

3 \_\_\_\_\_

Fear of failure is not the only problem that limits our potential, though. How **many times have you heard someone say they are 'too old' to try new things?** Well, a dog *can* learn new tricks! And the same applies to humans.

4 \_\_\_\_\_

- A** There are plenty of reasons for giving up, though, and one is failing at the first attempt. It would do us all good to remember the proverb 'If at first you don't succeed, try, try again'. Plenty of accomplished people triumphed after years, even decades, of failed attempts at success.
- B** Developing a mindset that can cope with setbacks like these is a useful and necessary attribute. By changing our perspective and thinking of difficulties, and failure, as a process, perhaps we can overcome adversity more easily.
- C** So, let's reconsider how we chase our dreams and face life's obstacles. In Edison's words, 'Our greatest weakness lies in giving up. The most certain way to succeed is always to try just one more time.' With determination and hard work, you can make your dreams come true.
- D** This quality can also be seen in Thomas Edison, famous for inventing the lightbulb but only after thousands of unsuccessful attempts. As Edison himself reportedly said, 'I didn't fail 1,000 times. The lightbulb was an invention with 1,000 steps.'
- E** ~~'It's a case of seventh time lucky!' said Peter O'Rourke who spent a lifetime patenting his inventions and trying to take them to market. It was only his last one, a type of walking aid, that transformed him into a successful businessman.~~

**WRITING**

You see this announcement in the local newspaper.

**New airport – residents' consultation**

The local council are reviewing plans to build an airport in the local area.

The plans are for a small airport with one runway.

It will offer national flights and be open from 6 am - 11 pm.

The council wishes to consult with local residents.

If you have strong views on the subject, please write to us at:

Council Offices  
Airport Consultation  
382 High Street  
Cantown  
CN21 9GHS

**Write a formal letter stating your viewpoint.**

**You do not need to include postal addresses.**

**Write your letter in 220–260 words.**

This image shows a single sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

**SPEAKING**

Choose ONE set of three questions per student.  
Give each student 3-4 minutes.

**Global population growth**

- 1 What have been the main effects of rapid population growth in recent years?
- 2 In your view, what has caused the rise in the global population?
- 3 Do you think the rise in global population has been positive or negative? How could the negative impacts of the rising world population be reduced?

**Human impact on natural resources**

- 1 How does a rise in global population affect the world's resources?
- 2 Whose responsibility is it to protect the Earth's natural resources?
- 3 Which natural resource do you think needs conserving most? What measures would be most useful for conserving our natural resources?

\_\_\_ / 20

**TOTAL: \_\_\_ / 80****x 1.25 = \_\_\_ / 100**