

Could I have a window seat, please?

LEARNING OUTCOME

learn how to check in at the airport

Everyday life

1 Look at the photo and answer the questions.

Where are the people and what are they doing?

What are the advantages and disadvantages of air travel?



Everyday vocabulary

2 Look at the words and phrases connected with air travel. Match the phrases (1–10) to their meanings (a–j).

- | | | |
|---------------------|-------|--|
| 1 short-haul flight | | a bags that you will carry onto the plane |
| 2 long-haul flight | | b travelling a short distance |
| 3 connecting flight | | c things you are not allowed to take with you |
| 4 baggage allowance | | d a document that you need to get on the plane |
| 5 prohibited items | | e the specific location where your plane leaves from |
| 6 sharp items | | f travelling a long distance |
| 7 hand baggage | | g a place where you change planes en route |
| 8 departure gate | | h the number of bags you can take on the plane |
| 9 stop-over | | i objects with an edge that can cut you |
| 10 boarding pass | | j a different flight that you take en route |

3 Add any more words and phrases connected with air travel to those listed in 2.

Dialogue

4 08 Helena is flying to Tokyo from London. She's at the airport check-in desk. Listen to the dialogue. Which gate does Helena's first plane leave from?

5 Listen again and complete the sentences with the correct words. Then listen again and check.

- Thank you.
- I just need to ask you some security questions.
- That's fine. Thank you.
- OK.
- But I can give you an aisle seat: 24C.
- OK. Just one question:

EVERYDAY ENGLISH TOOLKIT: CHECKING IN AT THE AIRPORT

Look at the phrases below. Complete gaps (a–i) with the words in the box. Then, listen to the dialogue again and write one more phrase for each heading.

bags • cabin • departure • flight • liquids • baggage
plane • possession • seat

Security questions

Did you pack your (a) yourself?
Has anyone asked you to take any items onto the (b) for them?
Have you left your (c) unattended at any time?

On board

Could I have a window (d), please?

Cabin baggage

You're allowed one piece of (e) baggage and a handbag
You're not allowed any sharp items or (f) over 100ml.

The journey

Your connecting (g) will leave from Gate K in Paris.
You need to be at Gate 17 thirty minutes before your (h) time.

Over to you!

6 Work in pairs. One of you is the airline employee at a check-in desk and the other is an air traveller. Follow the steps and role-play a conversation. Use the expressions in the Everyday English Toolkit and the dialogue.

Student A: You are the airline employee. Help Student B check in for his/her flight to Montreal via New York. Ask questions and give information.

Student B: You are travelling to Montreal via New York. Answer Student A's questions and check in for your flight.