

## Unit 1

▶ 01

**Maria:** Hi! Is this your first day, too?

**Ahmed:** Yes, it is. I'm feeling a bit overwhelmed, actually.

**Maria:** I know what you mean! There's a lot to take in, isn't there?

**Ahmed:** Yes, my head's spinning! And I've taken pages of notes! Have you ever been to the UK before?

**Maria:** Yes, I have. I came here when I was six, but I don't remember a thing! How about you?

**Ahmed:** No, I've never been here. But I've been to Australia.

**Maria:** Wow! What was that like?

**Ahmed:** Fantastic. I'm Ahmed, by the way. What's your name?

**Maria:** I'm Maria. Good to meet you!

**Ahmed:** You, too! Where are you from, Maria?

**Maria:** Spain. I'm from a little town on the coast. It's called Javea. Do you know it?

**Ahmed:** No, I'm afraid I don't. I'm from Morocco. Have you been there?

**Maria:** Never, but I've heard it's beautiful. So, what did you think of the class?

**Ahmed:** I really enjoyed it. Our teacher is great, isn't he?

**Maria:** Yeah, he's fantastic. Oh, excuse me, there's my friend. Hey, Anna! Come and say hello. Ahmed, this is Anna. Anna, this is Ahmed. He's from Morocco and he's on my course.

**Ahmed:** Good to meet you.

**Anna:** Hi Ahmed. Nice to meet you too

## Unit 2

▶ 02

**Eleanor:** I can't wait for our trip!

**Natalie:** Me, too. Now, let's get the map out and think about where we want to go.

**Eleanor:** Yes, with our tickets, we get to go to five places. I'll book them once we've decided.

**Natalie:** Only five? Choosing is going to be tough! I really want to go to Barcelona. I've heard it's amazing.

**Eleanor:** OK. Let's see. If we go directly there, it's a long way. How do you feel about starting our trip in Paris?

**Natalie:** Yes, I don't see why not. Paris would be on my list of five places to visit. What about you?

**Eleanor:** Definitely! How long would we want to stay?

**Natalie:** Maybe two days?

**Eleanor:** I don't know. I'm not sure that gives us enough time. There's a lot to see!

**Natalie:** You've got a point. What about four days, then?

**Eleanor:** I think so.

**Natalie:** OK, so from Paris down to Barcelona. Can we stay four nights there, too?

**Eleanor:** Sure! I'm all in favour of that. OK. We said we wanted to go to Venice, didn't we?

**Natalie:** I'm not really interested in going to Venice, after all, to be honest. It will be hot and crowded. How about going to Verona instead?

**Eleanor:** Hmm. That sounds like a good idea. And would you be willing to consider making a detour to visit Vienna?

**Natalie:** As long as we can visit Berlin, I don't mind where we go!

**Eleanor:** So, that's five places: Are we going to be able to do all this in two weeks?

**Natalie:** A better plan might be to go for three weeks.

**Eleanor:** I'm not sure. It'll cost more.

**Natalie:** Yes, but just think about it. We're only going to be doing this trip once. We'll never get another chance. I'll find us some hostels to stay in. They'll be cheap.

**Eleanor:** You're right. And this way we'll be spending less time on trains and more time seeing things!

**Natalie:** So, to recap: you're going to book the tickets. I'll find out about accommodation.

**Eleanor:** The route is Paris, Barcelona, Verona, Vienna, Berlin.

**Natalie:** And we agreed that we will go for three weeks, not two.

**Eleanor:** It's a plan!

## Unit 3

▶ 03

**Doctor:** William O'Hare? Please come through. OK. Tell me what happened.

**William:** Well, I was playing basketball with some friends when I fell.

**Doctor:** OK. What surface did you fall onto?

**William:** It was a hard surface – tarmac. I fell and hit my head.

**Doctor:** Is it OK if I have a look? Yes, I can see you've got a deep cut on your forehead there.

**William:** I was running quite fast. There was a lot of blood.

**Doctor:** Did you lose consciousness at all? Have you noticed any changes to your vision? Do you feel sick or dizzy?

**William:** No, I'm just a bit shaky. And I've hurt my wrist. I'm having trouble moving it.

**Doctor:** What kind of pain is it?

**William:** It's a dull ache.

**Doctor:** On a scale of one to ten, how bad is the pain?

**William:** Seven, maybe eight.

**Doctor:** Can you make a fist – like this?

**William:** Er, ow! No, I can't.

**Doctor:** Let me see. Oh, yes. It's badly bruised, isn't it? Hmm. Can you move it at all?

**William:** No, it really hurts.

**Doctor:** OK. You're going to need stitches on your head. So I'll send a nurse in to clean you up and do those. Are you allergic to any medication?

**William:** Yes, penicillin.

**Doctor:** Are you taking any medicines at the moment?

**William:** No, but I use an inhaler for my asthma.

**Doctor:** That's fine. Then, after the nurse has stitched you up, I'm going to send you for an X-ray. We need to check that wrist. But first, I'll give you something for the pain.

**William:** When will I be able to go home? I'm supposed to be going to a party tonight.

**Doctor:** A party? [laughs] We'll see. I suspect you've fractured your wrist and you could need surgery if it's a bad break. I'm sorry, but you might have to miss that party.

## Unit 4

▶ 04

**Mrs Pike:** I hope you're hungry! We're having toad in the hole.

**Yuko:** Er, isn't a toad a kind of frog?

**Mrs Pike:** Yes, it is. But this isn't a toad or a frog. It's sausages baked in the oven with batter around them.

**Yuko:** Oh, what are sausages?

**Mrs Pike:** Sausages are usually made of minced meat mixed with herbs and spices, then cooked. They're long and thin. But I've used vegetarian sausages because we don't eat meat.

**Yuko:** And batter?

**Mrs Pike:** It contains the same ingredients as a pancake: flour, egg and milk.

**Yuko:** But pancakes are usually sweet, aren't they?

**Mrs Pike:** Yes, but this batter is savoury. You pour it around the sausages and cook them together in the oven. It's served with gravy.

**Yuko:** It looks really good.

**Mrs Pike:** Would you like some gravy?

**Yuko:** Yes, I want to try everything here! What is it?

**Mrs Pike:** It's a kind of savoury sauce that

we usually eat with meat. It's made with meat or vegetable stock – I used vegetable – with water and some herbs, and salt and pepper. Would you like to try some?

**Yuko:** Yes, please! Actually, I've brought you a special present from my country. It's a typical Japanese food that we can try later. There are no toads or frogs in them!

**Mrs Pike:** Ooh. Those look interesting. What are they made of? Do they contain meat?

**Yuko:** Don't worry – they're meat free! They're mochi – a kind of cake. They're made of rice, with bean curd paste on the inside.

**Mrs Pike:** Bean curd paste? I've never tried that before. What does it taste like?

**Yuko:** I think it's a bit like jam.

**Mrs Pike:** I can't wait to try them!

## Unit 5

05

**Tom:** Katy, I'd like to apologise for my behaviour on Saturday.

**Katy:** Oh, really?

**Tom:** Yes. I didn't mean to jump in the pool. I tripped on your dog and fell in.

**Katy:** Right. Well, it didn't look like that to me. I think you did it to get a laugh.

**Tom:** Well, maybe. Anyway, I'm really sorry if I ruined your party.

**Katy:** My parents were furious!

**Tom:** I know. I went too far. It was really silly of me.

**Katy:** Yeah. And I can't believe you told me I was making a big deal out of nothing when I asked you to get out.

**Tom:** I know. I shouldn't have spoken to you like that. I was out of line.

**Katy:** And I was really upset when my dress got wet. You just laughed.

**Tom:** I didn't mean to hurt your feelings. I really am very sorry, you know, Katy. I feel terrible. How can I make it up to you?

**Katy:** Look. It's no big deal. No one got hurt. I guess it was funny in the end.

**Tom:** I really don't know what came over me. How can I make amends?

**Katy:** It's OK, Tom. We all make mistakes. But if you want, you can help me with my science project next week.

**Tom:** Er, yeah. OK. Sure. What would you like me to do?

**Katy:** I need to do some Internet research on biodiversity.

**Tom:** Oh, er. OK. Fine. I can help you with that. Are we good, then?

**Katy:** Yes. We're good.

## Unit 6

06

**Michel:** Hey, Emma. Do you have a minute? Can you come and help me with something?

**Emma:** Sure. What is it?

**Michel:** I'm just looking at some ads online for a flat or house share in Brighton for the summer. What do you think of this one?

**Emma:** Let's see. 'Summer rental: large double room available for easy-going professional to share with three others. Quiet, friendly house near the station. Use of all facilities. Deposit required. Available 30th June. Sorry, no pets.'

**Michel:** What do you think the facilities would be?

**Emma:** Washing machine, Internet, hot water, things like that. But you're not a professional, are you?

**Michel:** Oh, you mean I won't be working? Yeah, I didn't spot that. OK, what about this one? 'Wanted: friendly person to share bright and sunny flat with me, a 23-year-old vegetarian chef. August only. Non-smoker. 10 mins' walking distance from the seafront. £125 a week, plus bills.'

**Emma:** A chef! That sounds nice. £125 seems reasonable, and it's not far from the beach.

**Michel:** But it's only available for August. I need July and August, so that's no good.

**Emma:** There's this one: 'Single room to rent in clean family home in quiet cul-de-sac in Worthing. Close to shops and station. Must like animals. Long or short term rental available.'

**Michel:** I like animals, and the lease is flexible. Where's Worthing, though? Is there a map?

**Emma:** Here. Oh, it isn't in Brighton. It's a train-ride away.

**Michel:** That's no good, then. I need to be in the town so I can get to my classes.

**Emma:** How about this one? 'Double room with en-suite shower room in large, friendly house-share. 10 minutes from uni. All bills included, except food. Fully furnished. £600 pcm.'

**Michel:** It's got its own bathroom. That's nice. And it's very central. What's 'pcm'?

**Emma:** 'Per calendar month'. £600 – that's not bad and it includes bills. It doesn't say how long it's available for, and whether you can rent it for short-term only. Listen, why don't you post a 'Wanted' ad instead?

**Michel:** That's a good idea. How about: 'Wanted: friendly and tidy Spanish student (18) seeks flat or house share in central Brighton for eight weeks from July 1st. Non-smoker. Can pay up to £125 a week.'

**Emma:** Perfect! Let's post that and see what happens.

## Unit 7

07

**Kim:** So, what's happening? I missed the meeting with the Head this morning.

**Josh:** Well, what we decided is that it'll be a whole fundraising weekend.

**Lula:** On Saturday morning, there's a 5K fun-run around the school playing field.

**Josh:** Maybe we should offer a prize for the best costume?

**Lula:** Yes, brilliant idea! Then, in the evening, there's going to be a family fun night with sketches. On Sunday, there's a carboot sale. That's on the playing field too.

**Kim:** Don't you think it would be better not to have it there? It might be muddy – especially after the fun run! Another idea might be to have it on the car park.

**Josh:** That makes sense. I suggest we check with the Head first. But that's a good solution to the problem. So, how are we going to advertise this?

**Lula:** Well, we're going to make some posters and put them up around the school. We're also going to send a flyer home with every student.

**Josh:** So, what needs to go on the poster and flyer? How about 'You are invited to an evening of entertainment, fun and good food. Family fun night at Iffley High School.'

**Lula:** What do you reckon? Would it be a good idea to mention that it's a whole weekend? 'You are invited to a weekend of fun events'.

**Josh:** Yes, good plan! And the date.

**Lula:** I'm getting there! '... on 14<sup>th</sup> and 15<sup>th</sup> October.'

**Kim:** OK, and why don't we tell them the days, too? Saturday 14<sup>th</sup> to Sunday 15<sup>th</sup> October. And what it's for – the exchange visit to Nicaragua.

**Lula:** Oh, yes. Shall we list the events then?

**Josh:** Yes, on each day, and don't you think it's a good idea to give the time for each one?

**Kim:** Definitely! How much are the tickets for the family fun night?

**Lula:** £8 if you buy them in advance, and £10 on the door. And what about food on the night?

**Josh:** We could always ask people to bring food to share.

**Kim:** Genius! Hey! As well as the posters and flyers, how about emailing all the parents and students, too?

**Josh:** Brilliant! We can get the contact details from the school office.

## Unit 8

▶ 08

**Employee:** Good morning, Madam. Can I see your tickets and passport, please?

**Helena:** Here you are.

**Employee:** Thank you. How many pieces of baggage do you have to check in today?

**Helena:** Just the one.

**Employee:** OK. Could you put it on the scale, please? I just need to ask you some security questions. Did you pack your bag yourself?

**Helena:** Yes, I did.

**Employee:** And has anyone asked you to take any items onto the plane for them or have you left your baggage unattended at any time?

**Helena:** No.

**Employee:** That's fine. Thank you. Do you have any carry-on baggage?

**Helena:** Can I take this bag on the plane or do I have to check it in?

**Employee:** You're allowed one piece of cabin baggage and a handbag. The cabin bag must be no larger than 40 by 30 centimetres and under 10kg.

**Helena:** It's this one.

**Employee:** Oh, that's OK. But it can't contain any flammable or sharp items, and you're not allowed any liquids over 100ml.

**Helena:** OK. Could I have a window seat, please?

**Employee:** I'm afraid the flight's full today and there are no window seats left. But I can give you an aisle seat: 24C. Have you ordered a special meal?

**Helena:** Yes, I ordered it when I booked. I'm vegetarian.

**Employee:** That's fine. Here's your passport and your boarding pass. Your connecting flight will leave from Gate K in Paris.

**Helena:** OK, just one question: will I need to pick up my bags there?

**Employee:** No, they'll transfer directly to your connecting flight.

**Helena:** Great.

**Employee:** You need to be at Gate 17 thirty minutes before your departure time. Enjoy your flight!

## Unit 9

▶ 09

**Luke:** Mark, I need to ask you a massive favour. You remember my parents are coming over for a visit? Well, I can't put them up at mine because my landlady said no.

**Mark:** Oh, that's a shame.

**Luke:** Yeah. So, what I wanted to ask is, would it be possible for them to stay at your place, by any chance? I know it's a big ask.

**Mark:** I'm not sure about that. Can I think about it and get back to you? How long are they staying?

**Luke:** A fortnight.

**Mark:** Two weeks? Really? That's a long time. On second thoughts, you know what, I'm sorry, but I'd rather not. Unfortunately, my flat is really very small and there's hardly room for two people, let alone three.

**Luke:** That's fine. I understand. But ... I've just had an idea! Would it be possible for me to stay over at yours instead? Then my parents could stay at my flat – as long as my landlady agrees.

**Mark:** Hmm. I'm really not comfortable about that. I don't think my landlady would agree. And anyway, I've got exams coming up and I need to be on my own to study. How about booking a place to stay for your parents? There are some really nice guest houses in town.

**Luke:** Yes, that would be a good solution. Oh, one more thing. Is there any chance you could possibly give me a lift to the station on the last Sunday of next month? I wouldn't usually ask, but I'm going to have a really heavy bag with me.

**Mark:** Next month? I'm sorry, but I can't really commit to that at the moment. Could you ask me again nearer the time? I'm sure that will be fine, though.

**Luke:** Thanks! I owe you one.

## Unit 10

▶ 10

**Receptionist:** Hello. How can I be of assistance?

**James:** Oh, hello. I'm sorry, but there are some problems with our room.

**Receptionist:** Oh, I'm very sorry to hear that. What seems to be the problem?

**James:** Problems, actually. First of all, the sink is blocked. It's full of water.

**Receptionist:** I do apologise. I'll send someone up.

**James:** I'm sorry but I'm afraid that's not good enough. I spoke to someone earlier about this, but no one has been to fix it.

**Receptionist:** I'm terribly sorry. I'll make sure someone is sent up within the hour. We are short-staffed today.

**James:** OK. Secondly, there seems to have been a mistake with our booking. We asked for a room with a sea view, but the room is facing the car park.

**Receptionist:** I do apologise, but all the sea-view rooms are taken.

**James:** We did actually pay extra for a sea view when we booked, so that's completely unsatisfactory.

**Receptionist:** It clearly says on our website that we cannot guarantee a sea view. But I'll make sure you're not charged for a room with a view.

**James:** I should think so. I'll expect a full refund for the difference. But, anyway, we'd like to move to a quieter room. Our room's right by the lifts, and we hardly slept all night.

**Receptionist:** Of course. I'll see if that's possible. Hmm. We'll have a room available tomorrow night. It's at the end of the corridor. It should be quieter.

**James:** We're really not happy about spending another night in this room, but if that's all you can offer.

**Receptionist:** I'm sorry. That's the best I can do.

**James:** OK, and another thing. We asked for the shuttle service to pick us up at the airport, but it never arrived. I spoke to your colleague about this yesterday. Can we book it when we leave? The train was expensive.

**Receptionist:** Yes, I'll do that right away. And please accept my apologies again for the shuttle. Our driver was caught in traffic.

**James:** I hope we won't be charged for it.

**Receptionist:** No, of course not. And, as compensation, I'd like to offer you the shuttle ride free when you depart.