

I've lost my mobile

LEARNING OUTCOME

learn how to report a missing item

Everyday life

1 Look at the photo and answer the questions.

Where are the people and what are they doing?
 What do people usually report at a police station as lost or stolen?
 What kind of information do the police need to know about lost or stolen property?



Everyday vocabulary

2 Write the words in the box in the correct place in the table. Add any other descriptions you know to the table.

bent • cracked • dented • glass
 in good condition • leather • metal • oval
 plastic • rectangular • round • scratched • silicone
 square • triangular

shape	condition	material
.....
.....
.....
.....
.....

Dialogue

3 Listen to the dialogue. What has Marcos lost and when did he find it was missing?

Marcos is visiting the UK. Today he's reporting a missing item at a police station.

Police officer: Good evening. How can I help you?

Marcos: I'd like to report a missing mobile.

Police officer: OK, I need some details about the phone. What is the make and model?

Marcos: It's an iPhone 6s.

Police officer: Can you describe the colour and condition?

Marcos: It's silver and it has a white plastic protective case. It's in quite good condition but the screen is a bit scratched.

Police officer: When did you last use it?

Marcos: I had it on me until 7 pm this evening, because I called my brother on the way to the Priory Street Gym, but when I got there at 7.20 pm I couldn't find it ...

Police officer: That's all I need for now. The form is in our files. If anyone reports a missing mobile answering the description of yours, we'll get in touch.

4 Listen again and complete the police officer's lost property form.

Description of lost property

Type of item: 1)

Description: It's 2) with a white protective 3)

Condition: Quite 4) Screen is a bit 5)

EVERYDAY ENGLISH TOOLKIT: REPORTING A MISSING ITEM

Look at the expressions from the dialogue.

Who says each one: Marcos or the police officer?

How can I help you?

I'd like to report a missing (mobile).

Can you describe the item?

What is the make (and model)?

Can you describe the colour and condition?

It's silver with a white plastic case.

I had it on me until (7 pm).

Over to you!

5 Work in pairs. You are in a police station. One of you is a member of the public, and the other is a police officer. Follow the steps below and role-play a conversation. Then change roles. Use the expressions in the Everyday English Toolkit.

Member of the public: Decide what item you want to report as missing. Prepare to respond to the officer's questions, giving a full description of the item.

Police officer: Ask the member of the public questions for a description of the missing item. Write the information on the form.

Description of lost property

Type of item:

Description:

Condition: